Information



Dear Ladies and Gentlemen,

This is an important information concerning your company's EDI-communication with its business partners. Please get your corporate IT-department or your EDI service supplier involved.

We hereby inform you about the planned exchange of the AS2 signature certificates for SupplyOn AirSupply on our BIS6 servers. The purpose of this e-mail is to provide advance information about the planned procedure and the dates for exchanging the certificates.

The Certificate-Files are now available for download with the following links:

Certificate-Files for PrePRD and INT test-systems:

https://service.supplyon.com/certificatemanagement/resources/certificate_files/bisci-preprd.supplyon.com-20230216.zip

Serial of the current certificate 52:f7:75:f1:36:4c:b9:95:a0:89:6e:f3 Serial of the new certificate 2d:8f:4e:55:27:12:4f:4b:c6:ad:30:bb

Certificate-Files for PRD production systems:

https://service.supplyon.com/certificatemanagement/resources/certificate_files/bisci-prd.supplyon.com-20230216.zip

Serial of the current certificate 62:3d:36:b1:77:6e:8c:ed:ca:e6:3e:00 Serial of the new certificate 0b:79:3b:4c:0b:06:12:77:bb:f5:01:c4

Which certificates will be renewed at which time?

- The change of the nonPRD (INT, PrePRD) test-systems certificate bisci-preprd.supplyon.com is scheduled on Wed, 2023-03-15 07:00 CET.
- The change of the PRD production-system certificate bisci-prd.supplyon.com is scheduled on Wed, 2023-03-22 07:00 CET.

What is the reason?

The AS2 signature certificates bisci-prd.supplyon.com and bisci-preprd.supplyon.com Subject Alternative Name bisci-int.supplyon.com, which are currently stored on our BIS-6 servers, will expire on 2023-03-25 and must therefore be renewed on the specified dates. This renewal must also be done on your side to ensure AS2 communication will work properly.

Steps to be taken

Your company's EDI expert must evaluate this change. They know about the necessary adaptions on your company's EDI systems. All certificates used by SupplyOn are signed by a public certificate authority (GlobalSign). In many cases, our certificates are added to the EDI system's certificate store. This has to be checked!

If you have any questions, please do not hesitate to contact us at airsupply-support@supplyon.com.

Kind regards

SupplyOn AG
Customer Support